

Form for the complaint of PV-modules

Information about the contact person

Contact person:

Phone:

E-Mail:

Company:

Function: Plant operator Installer Wholesaler

Information about the PV-system

Location:

Owner/operator of the system:

Rated power [kWp]:

Commissioning date:

Date of invoice:

Information about the complaint

Module type:

Number of modules affected:

Serial numbers of affected modules:

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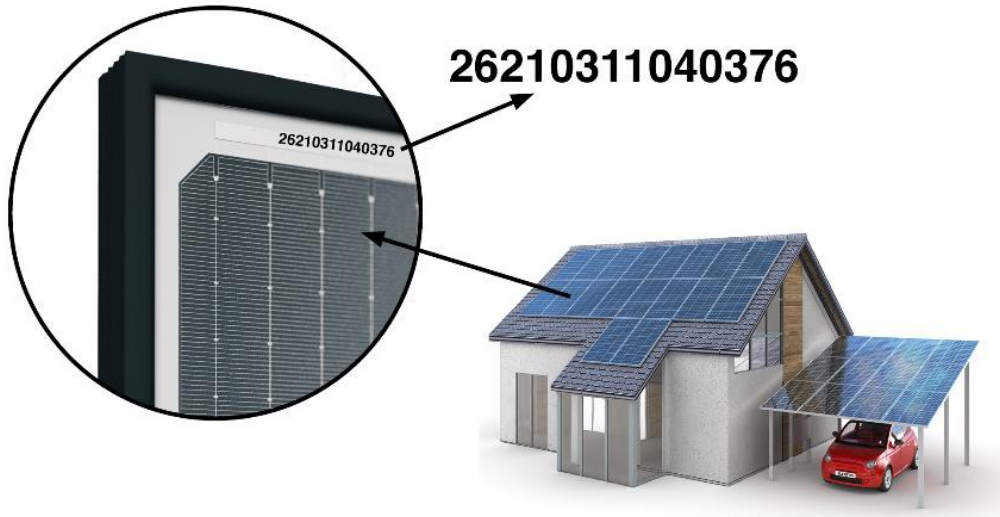
Problem description:

What has already been done to determine the defect in the module?

Further information

Please also send us the following documents:

- Proof of purchase of the modules showing the module type (delivery note / order confirmation / invoice)
- Pictures of the modules affected (if possible without danger)
 - o Picture of damage (if visible damage)
 - o Picture of the back of the module with label
 - o Picture of the plant showing the immediate surroundings and installation of the modules
 - o Picture of the serial numbers, clearly assigned to the installed modules



Please send this form together with the documentation to service@axitecsolar.com.