

Privacy Policy AXIcloud

1. General

In the following, we would like to inform you about the processing of personal data related to the use of our AXIcloud service. Personal data refers to information that can personally identify you. This privacy policy explains what data we collect and how we use it, as well as the methods and purposes behind it.

The following policy specifically apply to the use of our AXIcloud service. Different privacy policies for other products and services of Axitec Energy GmbH & Co. KG can be found in connection with the respective product/service.

Our AXIcloud app can be obtained through app stores operated by other service providers. Our system utilizes services of the AliCloud platform. It is explicitly stated that the privacy policies and provisions of the respective app stores apply in addition to and independently of the following policy. This applies in particular with regard to any methods of reach measurement, interest-based marketing, or potential charges implemented on any third-party platforms.

2. Data Controller

The responsible person/entity in terms of data protection and responsible for the adequate processing of the data is:

AXITEC Energy GmbH & Co. KG
Otto-Lilienthal-Str. 5
71034 Böblingen

phone: +49 (0) 7031 - 62 88 51 86
email: energy@axitecsolar.com

3. What Personal Data Do We Collect/Process?

Upon registration, you gain access to this privacy policy, which requires your consent. Based on your consent, we will collect the following personal data:

- a) When you register for an account: user, organization name, phone number, and email address.
- b) When you use the power station monitoring function: we will collect information about the power station you add, including names, types, statuses, locations, installed capacity, real-time power, yield, and error data.
- c) When a version update is detected, we will read your application installation list to detect whether the corresponding application store is installed on your mobile phone is outdated or not.
- d) When you use the features and services we provide, we capture your actions within the platform, clicks on the location, and other relevant information as corresponding web logs for the purpose of

data security. This helps us improve our service and analyze errors. This includes information about your device such as operating system, device model, device manufacturer, system version, Android ID, account information, date and time of access, and IP address.

Log file information is stored for a maximum of 30 days and then either deleted or anonymized. Data necessary for evidence purposes is excluded from deletion until the final clarification of the respective incident.

c) Additional Features (only with prior permission)

i) GPS location: You can create a power station and power station map after enabling location permission, requiring you to provide the location data of the power station before use or the location data of your mobile device during creation of the power station.

ii) Camera and album: You can use this function after enabling permissions for the camera and album for scanning QR codes, uploading avatars, uploading images, etc.

iii) Bluetooth: You can perform near-end debugging of the device through Bluetooth after enabling the Bluetooth permission.

iv) Delete and Create Files on SD Card: You can enable the function to download files after opening the permission to delete and create files on the SD card.

By enabling the above permissions, you authorize us to access your mobile phone and corresponding personal data to the extent mentioned above. You can revoke your permission granted at any time.

4. Cookies and similar technologies

a) Cookies

Cookies are small text files that store information on devices and read information from these devices. They are used, for example, to store login status in a user account, the content of a shopping cart in an e-shop, or to access the content and functions of an online offer. Cookies can be used for various purposes, such as functionality, security, and the convenience of online offers, as well as for creating analyses of visitor flows.

i) Notes on consent

According to the law, we can store cookies on your device if they are strictly necessary for the operation of this site. In all other cases, we need your consent. You can revoke or modify your consent at any time for the future.

ii) Notes on legal basis

If you have consented to the use of cookies, we process your personal data based on your consent. In addition, there may be a legitimate interest in processing, or, if this is done in the context of the fulfilment of our contractual obligations, if the use of cookies is necessary to fulfil our contractual obligations.

iii) Storage Duration

Regarding the storage duration, there are different types of cookies:

(1) Temporary cookies (also: session cookies): Temporary cookies are deleted at the latest after a user leaves an online offer and closes his device (e.g., browser or mobile application).

(2) Persistent cookies: Persistent cookies remain stored even after closing the device. For example, login status can be saved, or preferred content can be displayed directly when the user revisits a website. Likewise, cookies can be used for range measurement with user data collected. If we do not

provide users with explicit information about the type and duration of cookie storage (e.g., as part of obtaining consent), users should assume that cookies are permanent, and the storage duration can be up to two years.

vi) Information on Revocation and Objection (Opt-out)

Users can revoke consent granted at any time and can file any objection to processing in accordance with the legal requirements under Art. 21 GDPR (further information on objection is part of this privacy policy). Users can also declare their objection through the settings of their browser.

b) Content Delivery Network (CDN)

We use a Content Delivery Network (CDN). A CDN is a service that helps deliver content of an online offer, especially large media files such as graphics or program scripts, faster and more securely through regionally distributed servers connected over the Internet.

c) Plugins and Embedded Features/Content

We integrate functional and content elements that are obtained from the servers of their respective providers. This includes graphics, videos, or maps (collectively referred to as "Content").

The integration always requires that the third-party providers of this content process the IP address of the user, since without the IP address they could not send the content to their browser. The IP address is thus required for the display of this content or functionality. We strive to use only such content whose respective providers use the IP address only for the delivery of the content. Third-party providers may also use so-called pixel tags (invisible graphics, also known as "web beacons") for statistical or marketing purposes. The "pixel tags" can be used to analyze information such as visitor traffic on the pages of this website. The pseudonymous information may also be stored in cookies on the user's device and may contain, among other things, technical information about the browser and operating system, referring websites, time of visit and other information about the use of our online offer as well as be linked to such information from other sources.

If you have given your consent, the processing of your personal data is based on your consent. Otherwise, the processing of user data is based on our legitimate interests (i.e., interest in efficient, economical, and user-friendly services).

d) Google Maps APIs and SDKs

Our service contains interfaces to Google's maps and location services, enabling functions such as completing address entries, determining locations, calculating distances, or providing additional information about locations and other places; Service Provider: Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland, Parent Company: Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA; Privacy Policy: <https://policies.google.com/privacy>.

5. How we protect your personal data

The protection of your personal data is of the utmost importance for us. We will strictly abide by applicable laws and regulations and take reasonable and feasible measures recognized by the industry to protect your personal data. We use encryption technologies such as Transport Layer Security (TLS) and implement physical security measures in our facilities.

6. Transfer of Data

a) Your personal information is not shared with third parties except in the following cases:

- i) Sharing with explicit consent: We only share your personal data with third parties with your explicit consent.
- ii) Sharing under statutory circumstances: We may share your personal data externally in accordance with laws and regulations, or the mandatory requirements of government authorities.
- iii) Sharing with authorized partners: We may share your personal data with third-party service providers (as our data processors) as to provide you with SolisCloud services and information technology and maintenance support, or to improve our products and services. We will not share your personal personal data with third parties for any marketing purposes. These support services include push services and map services.
- iv) Sharing with the installer who provides services for you: we may share with the installer who provides services for your power station, but we will only share the necessary power station and equipment information well as your necessary personal data. In order to provide better service for you, the installer is also bound by the purpose stated in this policy.

b) Transfer of Your Data outside the EEA:

If we process data in a third country (i.e., outside the European Union (EU), the European Economic Area (EEA)) or the processing takes place in the context of the use of third-party services or the disclosure or transfer of data to other persons, entities or companies, this is only done in accordance with the legal requirements. Subject to express consent or contractually or legally required transfer, we only process or have the data processed in third countries with a recognized level of data protection, contractual obligation through so-called standard protection clauses of the EU Commission, in the presence of certifications or binding internal data protection regulations (Art. 44 to 49 GDPR, information page of the EU Commission: https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection_en).

7. Your Rights

You have the right to request confirmation at any time as to whether we process personal data and the right to information about this personal data according to Art. 15 GDPR. In addition, you have the right to correction, Art. 16 GDPR, deletion, Art. 17 GDPR, restriction of data processing, Art. 18 GDPR, and the right to data portability, Art. 20 GDPR.

You can withdraw any consent given at any time. The legality of data processing carried out until the revocation remains unaffected by the revocation.

You also have the right under Art. 21 GDPR to file an objection at any time, for reasons arising from your particular situation, to the processing of personal data concerning you that is carried out on the basis of Art. 6(1)(e) GDPR (processing in the public interest) or Art. 6(1)(f) GDPR (processing based on a balancing of interests). If you object, we will no longer process your personal data unless we can demonstrate compelling legitimate grounds for processing that outweigh your interests, rights, and freedoms, or the processing serves to assert, exercise, or defend legal claims.

Furthermore, according to Art. 77 GDPR, you have the right to complain to the responsible data protection supervisory authority. The competent supervisory authority for us is the State Commissioner for Data Protection and Freedom of Information Baden-Württemberg, Königstraße 10a,

70173 Stuttgart. In general, you can also contact the data protection supervisory authority responsible for your usual place of residence.

January 2024